

July 18, 2013

Business Environments  
INSTALLATION EXPERTS  
8900 Chancellor Row  
Dallas, TX 75247

Dear Robert Jordan:

I would like share my personal thanks to you and your team for the professional and dedicated services delivered by you personally in the project management, receipt, delivery and installation in our Food Services Maria Luna Facility.

Not only were you accommodating and helped us think through the various issues that come up during a project like redesigning a floor plan but also you provided different ways to see a new layout. I always felt you understood our goal and helped us reach it without additional costs. When we had challenging issues you always were positive and gave me options and let me know that my satisfaction was what you were trying to achieve.

You were always accessible, responsive; and have an ability to understand all possible angles, and even anticipate our needs, topped by your work tireless ethic, are characteristics that I believe is above all added value to clients like myself and your business partners.

I look forward to working with you again.

Sincerely,

*Riyad Alsaïd*

Technology Director  
Food and Child Nutrition Services  
Dallas Independent School District