

April, 2012

Business Environments  
8900 Chancellor Row  
Dallas, TX 75247

Dear Robert Jordan:

I would like to express my personal thanks to you and your team for the professional and dedicated services delivered by your firm in the project management, receipt, delivery and installation of the Accruent project, located in Austin, TX.

Many of the challenges for the 25,300 SF office suite revolved around construction phasing and scheduling. When issues were presented, you always rose to the occasion with flexible thought provoking solutions, and with extreme politeness. Your hands-on approach and proactive willingness to communicate the smallest of details were key attributes to the successful long-distance team working under tight deadlines.

Your accessibility, responsiveness, ability to understand all, and even anticipate our needs, topped by your work tireless ethic, are characteristics that I believe will bring you continued success. I look forward to our continued relationship.

Sincerely,

Velvet Hammerschmidt  
Owner, Velvet Hammerschmidt Design