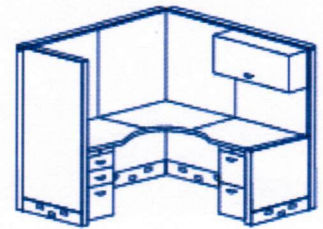


RJ Furniture  
Ken Klaszky  
1355 S. Lakeside Drive  
Waukegan, IL 60085

Robert Jordon  
Business Environments  
8900 Chancellor Row  
Dallas, TX 75247



11/4/2013

Robert,

I want to take a few minutes to thank you for the job well done at Stonegate Mortgage in Dallas. When you and I originally spoke about this particular scope of work I remember you stating that there is always a chance that I could find someone cheaper out there, but they will not be able to give you the professionalism and service that Business Environments will. I cannot speak about other companies being cheaper but I can speak to how you and your team took care of both of my clients in RJE and Stonegate. I received many compliments from personnel onsite including "top notch," "very professional," "caring and knowledgeable," and my personal favorite: "Better than our own installers." These are the types of comments that you can only hope to hear from a jobsite, especially when I am 1000 miles away. Although RJ consistently has installations occurring nationally this is the first installation where people have had nothing but great things to say about the onsite installation teams. I am sincerely thankful for the great work you provided and the way that you performed the work.

Again, thank you very much Robert for providing outstanding and professional service. Feel free to offer anyone that needs a reference my name and number. I will be happy to speak to them about what you have to offer.

Until the next-one Robert!

Ken Klaszky