

The DECCA logo is a dark square with the word "DECCA" in white, uppercase, sans-serif font centered within it.

October 25, 2012

Mr. Robert Jordan
Business Environments
8900 Chancellor Row
Dallas, TX 75247

To whom it may concern:

I want to share my experience with Business Environments and Mr. Robert Jordan. Decca Contract is a manufacturer of premium wood casegoods and seating. We became acquainted through BE's installation of our product on behalf of our mutual client.

Our client was just delighted with their decision to source Decca for their project. This level of satisfaction was achieved only through the expert installation capabilities of Business Environments.

In addition, BE was there for us when I had an emergency on a very large shipment that needed to deliver to Oklahoma City. The trucks were already en route but at the last minute, we were notified that the site was not ready and they could not accept delivery. I needed to find a warehouse to offload this entire project, fast. I called Business Environments to see if they knew of anyone in the area that could accept this delivery. Not only did they immediately step in and accept a large amount of product on virtually no notice, they also arranged to deliver the project to OKC, at 11:00 PM, when the site was finally ready. This was so far above and beyond what I could have asked for that we were simply stunned by their kindness.

Please do not hesitate to retain the services of this extraordinary organization. Every person from Business Environments that I have come in contact with has been gracious and professional. The level of service they provide is simply outstanding.

With kindest regards,

A handwritten signature in blue ink that reads "Anita McPherson".

Anita McPherson
Office Manager
Decca Contract
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